



Student Services Associate Personal Profile

Carla Waugh

Student Services Associate (SSA)

Contact me at 614.797.4700, or toll-free 1.877.341.6300,
or email waughc@franklin.edu

Education:

Bachelor of Science – Personalized Major
Concentrations: Employee Assistance Counseling and Marketing

Professional Affiliations:

Ohio Association for College Admission Counseling (OACAC)
National Association for College Admission Counseling (NACAC)
American Association of Collegiate Registrars and Admissions Officers (AACRAO)
National Academic Advising Association (NACADA)
AMVETS Ladies Auxiliary

Hobbies:

Fishing, boating, and traveling.

Personal Statement:

To always be knowledgeable, accessible, and welcoming to my students. To create a comfortable setting where students know they will be heard and guided through their academic journey. To give them the knowledge, skills and CONFIDENCE to make their goals and dreams a reality.

According to a recent student survey, 95% of Franklin students say the service we provide them meets or exceeds their expectations!

Steps for Success:

- Contact your SSA to develop a Chronological Degree Plan.
- Register early for classes to ensure your choice of time and location. Many classes close early to maintain an average class size of 20 students.
- Study and writing assistance is available free through the Student Learning Center (SLC).
- Read *Connections*, the student newsletter, posted on our Web site at www.franklin.edu/go/connections.
- Budget your time wisely. Time management will be a crucial part of your success as a student.
- Access a wealth of information and services through the Franklin University Nationwide Library at www.franklin.edu/go/library.

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