



Student Services Associate Personal Profile

Diane Spencer

Student Services Associate (SSA)

Contact me at 614.797.4700, or toll-free 1.877.341.6300,
or email spencerd@franklin.edu

Education:

Associate of Arts in Computer Technology
Bachelor of Science in Business Administration
Bachelor of Science in Human Resources Management
Master of Science in Marketing & Communication

Professional Affiliations:

Ohio Association for College Admission Counseling (OACAC)
National Association for College Admission Counseling (NACAC)
American Association of Collegiate Registrars and Admissions Officers (AACRAO)
National Academic Advising Association (NACADA)

Hobbies:

I enjoy taking long walks and reading.

Personal Statement:

Most people can achieve what they want to if given the right tools. I look forward to encouraging and helping others to reach their goals, no matter what they may be.

According to a recent student survey, 95% of Franklin students say the service we provide them meets or exceeds their expectations!

Steps for Success:

- Contact your SSA to develop a Chronological Degree Plan.
- Register early for classes to ensure your choice of time and location. Many classes close early to maintain an average class size of 20 students.
- Study and writing assistance is available free through the Student Learning Center (SLC).
- Read *Connections*, the student newsletter, posted on our Web site at www.franklin.edu/go/connections.
- Time management will be a crucial part of your success as a student. Budget your time wisely.
- The Franklin University Nationwide Library allows students access to a wealth of information and services through www.franklin.edu/go/library.

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