



Student Services Associate Personal Profile

Nikki Howell

Graduate Student Services Associate (GSSA)
Contact me by phone at 614.797.4700,
1.877.341.6300, or email howelln@franklin.edu

Education:

Master of Business Administration (MBA)
Bachelor of Science in Interpersonal Communication

Professional Affiliations:

Ohio Association for College Admission Counseling (OACAC)
National Association for College Admission Counseling (NACAC)
American Association of Collegiate Registrars and Admissions Officers (AACRAO)
National Academic Advising Association (NACADA)

Hobbies:

I enjoy attending my son's high school football games, going to high school track meets, and reading novels.

Personal Statement:

I strive to meet the needs of my current and prospective students by ensuring quality service, responding to all questions in a timely manner, and adapting to the changing needs of the virtual student.

According to a recent student survey, 95% of Franklin students say the service we provide them meets or exceeds their expectations!

Steps for Success:

- Study and writing assistance is available FREE through the Student Learning Center (SLC).
- Read editions of *Connections*, the student newsletter, posted on our Web site, www.franklin.edu/go/connections.
- Time management will be a crucial part of your success as a student. Budget your time wisely!
- The Franklin University Library allows students access to a wealth of information and services through www.franklin.edu/go/library.

GSSA