



Student Services Associate Personal Profile

Rachel Thomas

Student Services Associate (SSA)
Contact me at 614.797.4700, 1.877.341.6300,
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Education:

Bachelor of Arts in Psychology
Master of Science in Marketing & Communication

Professional Affiliations:

Ohio Association for College Admission Counseling (OACAC)
National Association for College Admission Counseling (NACAC)
American Association of Collegiate Registrars and Admissions Officers (AACRAO)
National Academic Advising Association (NACADA)

Hobbies:

In my free time I like watching and playing sports, spending time with my family, and traveling.

Personal Statement:

I strongly believe in the value and importance of higher education. My own post-secondary opportunities have been beneficial because of knowledgeable classroom professors and helpful university staff. I am pleased to be here at Franklin University with the opportunity to offer every student the same excellent level of support that I received throughout my educational career.

According to a recent student survey, 95% of Franklin students say the service we provide them meets or exceeds their expectations!

Steps for Success:

- Contact your SSA to develop a Chronological Degree Plan.
- Register early for classes to ensure your choice of time and location. Many classes close early to maintain an average class size of 20 students.
- Study and writing assistance is available free through the Student Learning Center (SLC). Learn more at www.franklin.edu/slc.
- Read *Connections*, the student newsletter, posted at www.franklin.edu/connections.
- Time management will be a crucial part of your success as a student. Budget your time wisely.
- The Franklin University Nationwide Library allows students access to a wealth of information and services through www.franklin.edu/library.

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