INTRODUCTION
The Supreme Court of Ohio Judicial College (SCOJC) was established to provide educational programs for judges, magistrates and non-judicial court personnel throughout the state.

The Ohio Revised Code stipulates specific training requirements for the state’s probation officers within their first year of employment. While these courses are designed for recently hired probation officers, they are open and beneficial to all officers.

The program curriculum was developed by a committee of personnel from Ohio Department of Rehabilitation & Correction (ODRC), SCOJC, and the Ohio Chief Probation Officers Association (OCPOA), including chief probation officers from urban and rural common pleas, municipal and county courts. It consists of six face-to-face and 12 online courses.

The SCOJC was in need of a strong partner to translate the instructor-led curriculum into an effective, self-paced, online training program.

NEED
Because the SCOJC is responsible for training statewide, online courses provide access to standardized, cost-effective training. As a result of required continuing education requirements, the SCOJC needed three new courses for its existing probation officer online training program.

SOLUTION
The SCOJC partnered with Franklin University to design and build three online, self-paced courses using previously defined curriculum and outcomes.

RESULTS
More than 400 officers were served by online courses in year one and nearly 800 were served in year two. The SCOJC continues to partner with Franklin as its training needs evolve. To date, the University has collaborated to create 11 courses.
IMPLEMENTATION
The initial contract with SCOJC was to design and build a set of three courses on the Ohio court system, the criminal justice system and the authority of probation officers.

Using the established curriculum and pre-defined outcomes, the new courses were built inside the client’s existing learning management system. The Franklin University Learning Solutions designers used Articulate Storyline, an industry standard software, to create engaging learner experiences – including video and simulations.

Weekly status meetings with the design team and the project manager, kept the SCOJC updated on progress toward the goal. The initial three courses were delivered within a five-month period, which was in line with client expectations.

BENEFITS TO THE CLIENT
The continuous availability of online, self-paced courses enables convenient, cost-effective training for the SOCJC and probation officers. Not only are more officers able to be served, more officers are in-compliance with training requirements at any given time.

To date, about 1,200 probation officers have completed the online courses. Over the past 2.5 years, Franklin University has completed eight additional courses for the SOCJC and continues an ongoing relationship to identify emerging needs.

ABOUT THE CLIENT
The Supreme Court of Ohio Judicial College (SCOJC) provides educational programs and activities for judges, magistrates and non-judicial court personnel throughout the state.

ABOUT FRANKLINWORKS
FranklinWORKS provides partner organizations with a complete portfolio of educational options to recruit, train and retain the talent vital to moving organizations forward.

To set up your Solution Session contact:

Bill Chan
Executive Director, Partnership Development
FranklinWORKS
Phone: 614.947.6054
Email: Bill.Chan@franklin.edu
franklin.edu/franklinworks